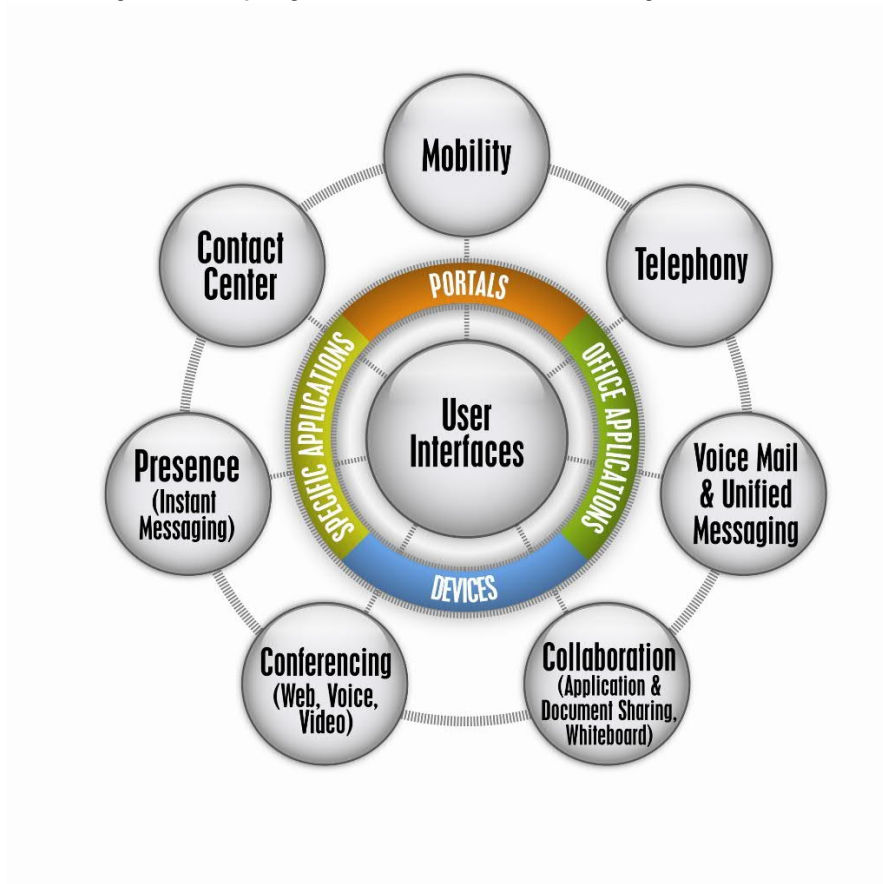




Take your business to the next level – with fully integrated unified communications

VITAL VoIP Cloud PBX is an easy-to-use cloud-based unified communications service that helps employees to be more productive and collaborative with a full-featured phone system, combined with audio/video/chat/content sharing, and conferencing.

Whether in the office or remote, Vital VoIP Cloud PBX seamlessly integrates all your communication tools – desktop phones, mobile phones, and computers – into one manageable solution oriented around your employee’s needs and workstyles



Get started with VITAL VoIP today!
586-580-2213 jason@syo.com SYO.com
Jason Gottschalk



Highly reliable



The Vital VoIP voice network is purpose-built for reliability

- 16 North American datacenters provide redundancy and minimize latency
- Stringent prequalification guidelines and VoIP network testing help ensure a reliable connection and crystal-clear voice quality

Simplified scaling & management



Vital VoIP scales according to the needs of any business

- Order service according to the number of users or resources needed today; pay only for what is used
- Ordering additional service is easy and can be spun up quickly
- Scales to a large number of users per business

Increased productivity & collaboration



Vital VoIP makes a more productive and efficient workforce

- Mobile devices interact seamlessly with the corporate phone system
- Anywhere, anytime, and on any device, creating a more flexible workforce
- Video conferencing and screen sharing empowers collaboration in real time

Business continuity



Ensure that you never miss an important business call

- The Vital VoIP mobile app has full business phone functionality to be used in the event that desk phones become unavailable
- Cloud based systems are immune to local outages. Vital VoIP will try all user devices, then dial phone numbers like cell phones, hunt groups, or other auto attendants.

Lower cost



No PBX hardware to buy, install, manage, upgrade or replace

- Lower infrastructure and operating costs compared to traditional phone service
- Reduces infrastructure and operating costs; no additional hardware to buy
- Consolidates voice and data onto one network
- Flat, per-user rates with unlimited domestic local & long distance calling



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DESKTOP PHONES

- Easy-to-use interfaces, rich audio quality and productivity features
- Phones are pre-programmed to work seamlessly with Vital VoIP
- Phones are plug and play, and can be used anywhere there is an internet connection*
- You can even use the IP Phones you already have!



Yealink T4 series



Cisco SPA



Yealink DECT
Cordless



Polycom SoundStation
Conference Phones



Polycom VVX

VITAL VOIP – WHAT’S INCLUDED

Each user receives

- Unique extension and optional DiD
- Ability to have unlimited endpoints
- Inbound/Outbound Caller ID
- Voicemail
- Vital VoIP Communicator Mobile & Desktop App
- Online Meeting with unlimited participants

Each account receives

- Centralized management of all locations
- Auto Attendant with a direct inward dial phone number
- Ability to configure hunt groups
- Conferencing
- Hunt Group reporting
- Enable/Disable call recording

VITAL VOIP COMMUNICATION FEATURES

System Features

- Voicemail
- Auto Attendant
- Caller ID
- Custom Hold Music & Greetings
- Direct Inbound Dialing (DiD)
- Call Park and Pickup (including smartphone)
- Conference Bridge
- Hunt Groups
- Hunt Group Call Reporting
- Email and SMS notifications
- Busy Lamp Field / Call Presence

Phone Features

- Call Forward
- Call Hold
- Call Recording
- Call History
- Call Transfer
- Call Waiting
- 3-way Calling
- Do Not Disturb
- Extension Dialing
- Configurable Ring Options
- Voicemail
- Administrator Password
- Named Ring Groups
- Page All Phones
- Call Park
- Inbound Caller Name
- Call Flip
- Configurable Line Keys
- Speakerphone
- On-Hook Dialing
- Remote Line Key
- Transfer to Voicemail

*Some restrictions apply to countries outside the US



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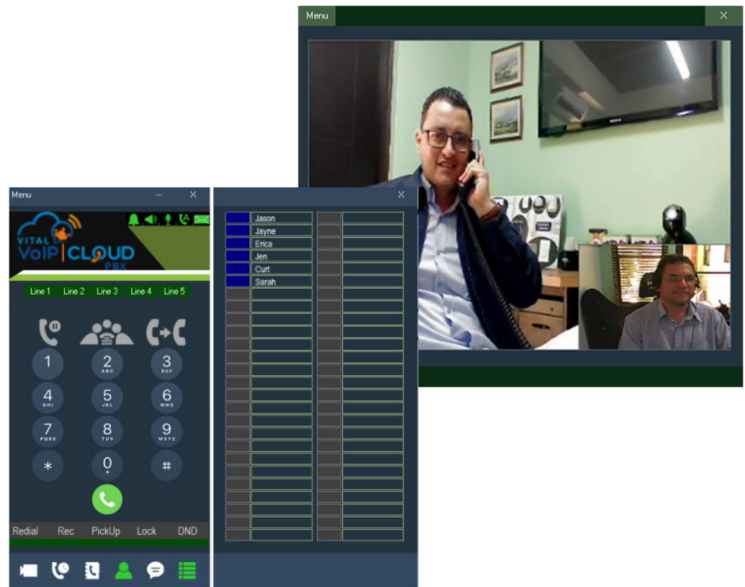


VITAL VOIP PRODUCTIVITY FEATURES

Vital VoIP Desktop App

The Vital VoIP desktop app acts like a desk phone, empowering employees to be more effective and efficient with call management.

- 5 Concurrent Calls
- Multiple Accounts
- Conference
- Hold and Park
- Blind Transfer/Attended Transfer
- Do not disturb (DND)
- 50 BLF (Hints)/Speed Dialing Key
- Auto Answer
- Video Call



Vital VoIP Mobile App

The Vital VoIP mobile app enables a mobile device to become a communications endpoint for the Vital VoIP service. Employees can now call or receive calls through the corporate phone system and utilize enterprise-level calling features, no matter where they are.

- All the most important features of your desk phone, right on your mobile device
- Park Pickup allows the smartphone to pick up calls that are on hold at the office.
- Rings your desk and mobile phone simultaneously - no more missed calls.

Video Conferencing & Screen Sharing

Vital VoIP includes MEET, an easy-to use, reliable video collaboration tool. Includes:

- HD video conferencing eliminates unnecessary travel and empowers teams with remote members to be more productive.
- Screen sharing allows computer desktop to be shared in real-time, improving collaboration and speed of decision making.
- Includes a conference dial-in number, and custom URLs for meetings.



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